### LEAN THINKING DURING A CRISIS







#### Extraordinary Gemba



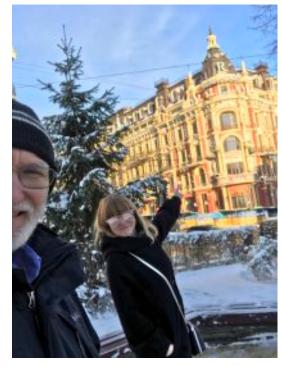






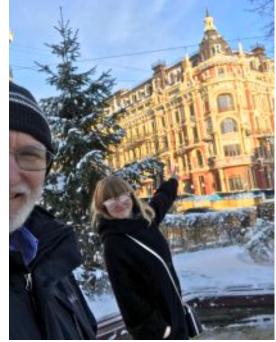












# Since the Russian invasion of Ukraine on February 24, 2022...









### Devastation of the Ukrainian economy – Q1-Q2 OF 2022

- 1. 57% of Ukrainian companies have ceased operations.
- 2. Exports have decreased by 50% from February to March.
- 3. Blockades have totally halted shipping.
- 4. As of May, 5.5 million people have left Ukraine as refugees, while 6.4 million have relocated inside the country.



## Main problems reported by Ukrainian companies leaders

- 1. Leadership struggling to adjust to new reality.
- 2. Need to quickly relocate operations to safe territories.
- 3. Loss of experienced people and dire need for the rapid development of capabilities.



## 1. Leadership: "War shows who you really are"

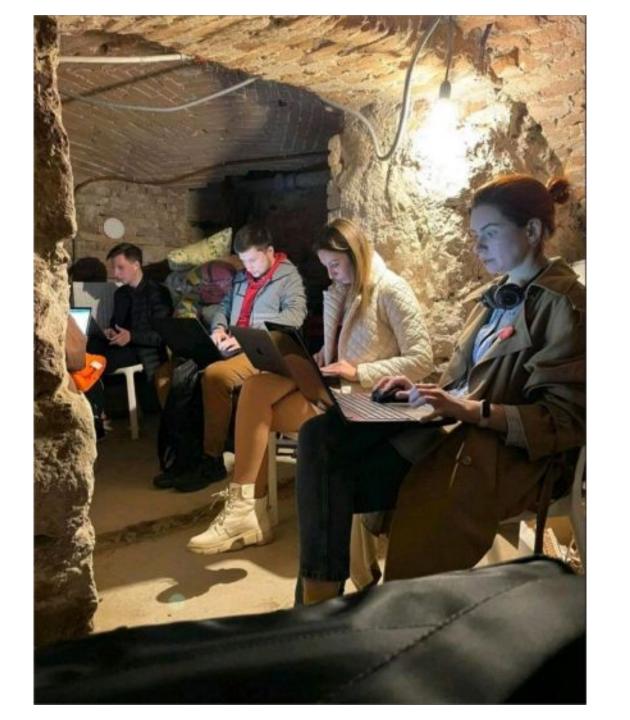




#### Key problems

- 1. No experience in dealing with such extreme situations
- 2. Too many life-or-death tasks at the same time
- 3. Managers are afraid to do anything because they believe it can make the situation even worse





Challenge for companies: How to ensure safety for the employees?

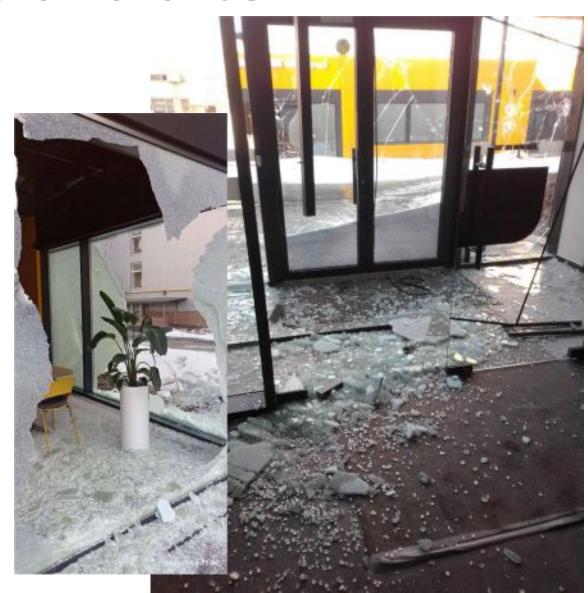
Challenge for employees: How to work effectively in the face of extreme chaos.



#### Unit.Kharkiv - before and after





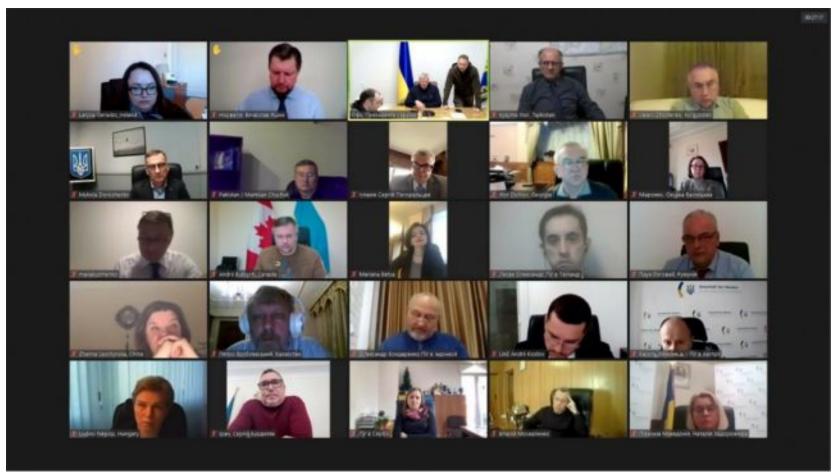


#### Key findings

- 1. Companies are finding it more effective to work in small groups within the organization rather than trying to survive as a big enterprise. This works for the Ukrainian army, too.
- 2. To support people, we need to give them small goals, small targets, small tasks. This also works with the civilians when you try to convince them to leave for evacuation.
- 3. Covid-19 prepared us (Zoom calls, remote working, etc).
- 4. Workers look back at how leaders behaved in 2020 (during the pandemic) and they know what to expect.



#### Agility in Communication



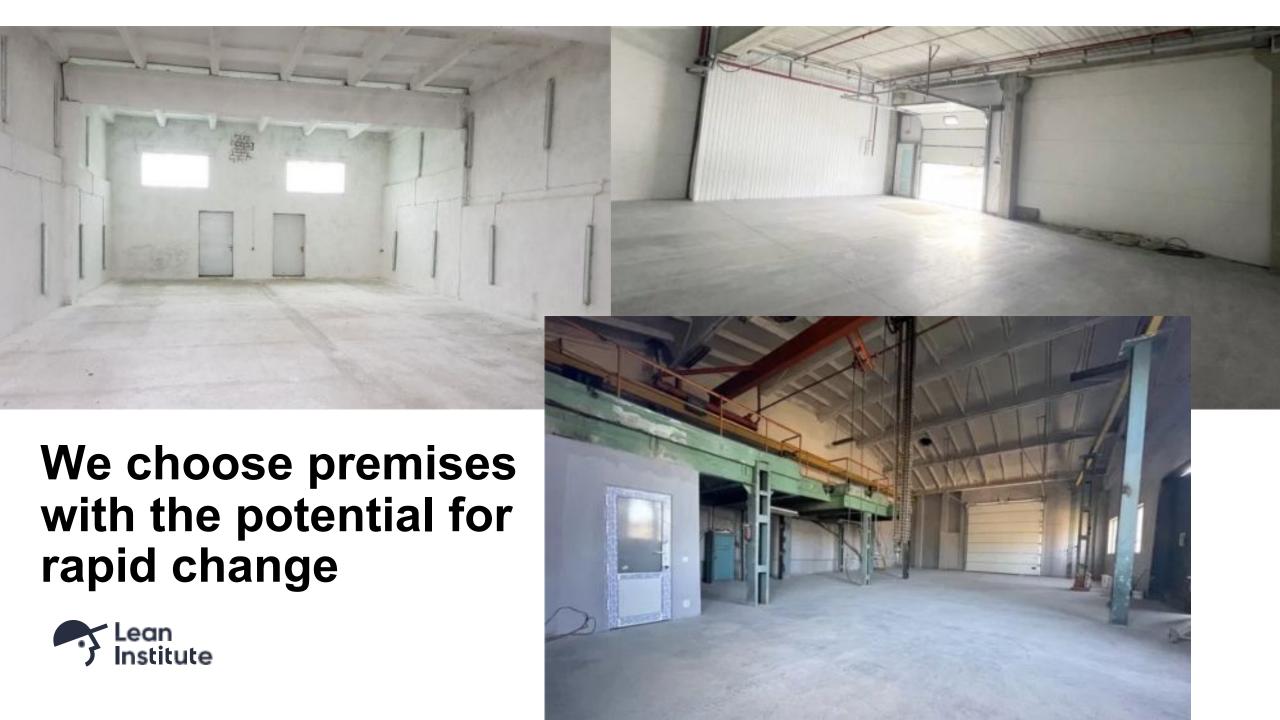


# 2. Need to quickly relocate production to safe territories.

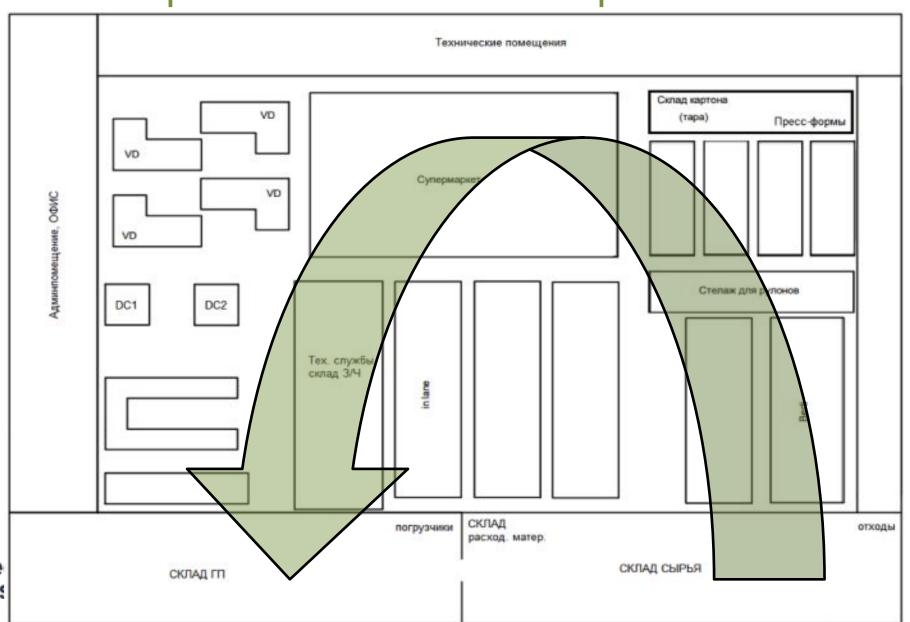








#### Improved flow with U-shape factories



#### Flexibility

1 No walls - open space.



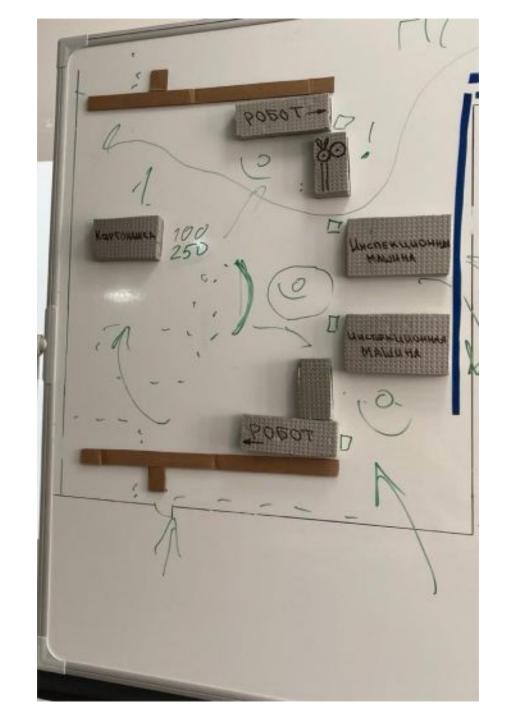








Flexibility





Modeling

#### Refugee housing for Ukrainians



- Speed of construction 50% faster
- 2. 3 floors building saves space
- 3. 50 years lifetime

It takes only 3 days to build one unit for the team including facades and inner finishing





#### Key findings

- 1. Lean companies had fewer problems with relocation, because they hold less inventory and their equipment was mostly on rollers (having been designed for experiments).
- 2. It is easier to relocate factories designed by processes rather than by functions.
- 3. Multiskilled workers help to relocate more easily.



# 3. Losing experienced people



#### 20% of workers have joined the Army



Ivan Shemeta, lean manager at Centravis (pipe production company)

#### 30% of workers have fled the country









TWI is turning out to be a key instrument in this situation



#### Skill matrix



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#### Standards for TWI

Nº	Что сделать?	Как сделать?	Почему именно так?	Время выполнения операции	Визуализация
1	Проверить соответствие ярлыков с пакетами в садке.	На ярлыках должна соответствовать информация о номере пакета, размере, марке стали и штуках.	Для предотвращения получения претензий о несоответствии марки стали.	5	-
2	Внести информацию о пакетах в чек-лист.	Внести номер пакета, р/р труб, кратность длины, номер садки.	Для анализа работы команды.	5	A STATE OF THE PARTY OF THE PAR
3	Загрузить садку в контейнер/скобы/или взять на канаты.	В зависимости от длины и размера, длина от 8 м и больше, стенка менее 0,8 м в контейнер; Трубы CFA – на канаты. Заготовки для станов ХПТ – в скобы.	Для предотвращения нанесения механических повреждений, убоин и т.д.	10	
4	Обработать в ванне со щелочным раствором.	Производить смену раствора путем опускания и подъема садки (не менее 5 раз) каждые 30 минут. Температура раствора должна соответствовать 75± 5°C	Для улучшения качества обработки.	24-60	
5	Помыть в ванне с горячей водой.	Производить смену воды путем опускания и подъема садки (не менее 2 раз).	Для очистки поверхности труб от щелочного раствора.	5	MA
6	Промывка водой из брандспойта.	В зависимости от длины труб: от 8 м и больше – промывать с двух сторон.	Для качественной очистки поверхности труб от щелочного раствора.	5-10	



#### Daily management

#### **Checklists**

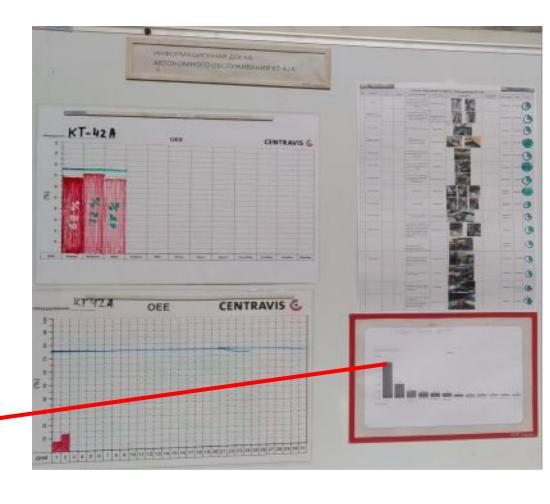






**OEE** and air raid sirens

#### Asakai



#### Key findings

- 1. Skill matrix is super effective in these circumstances.
- 2. There is a risk that companies will lose critical knowledge in skilled maintenance. Maintenance teams are much smaller (and always made of men).
- 3. People are afraid of being useless and now they are happy to do the work that they did not want to do before (like TPM).



#### Успіхів всім нам!

