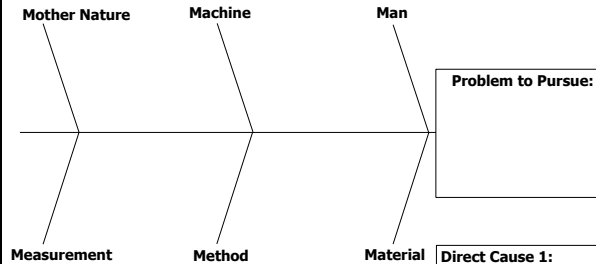


# Lines Improvement

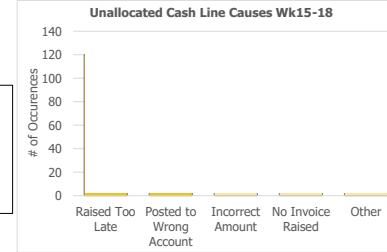
SITE	RPS LEADER	TEAM MEMBERS		DATE	Signature	Approval
Leeds	Sarah	Bob, Petra, Gary, Dave	Ellie, Andy	March - July	<i>Sarah</i>	<b>Sue</b>

## Step 3 CAUSE - Investigate and find the root causes?

### 3.1 Direct Cause Investigation



### 3.2 Direct Cause Proof



### 3.3 Root Cause Investigation

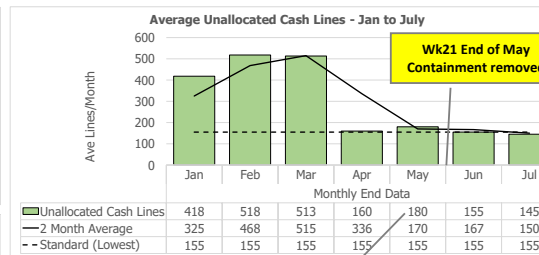
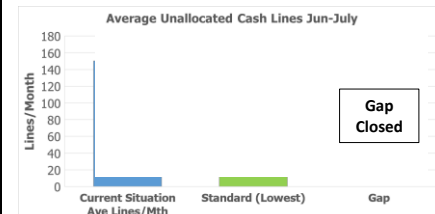
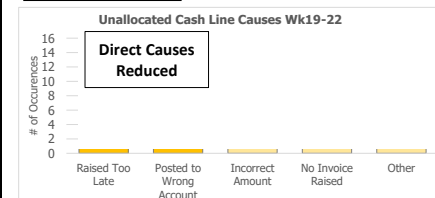
<b>Problem to Pursue:</b>	
<b>Direct Causes:</b>	
Why ?	
Why ?	
Why ?	
Why ?	
<b>Root Causes:</b>	
Root Cause 1:	Root Cause 2:

## Step 4 COUNTERMEASURE & CONFRIM - Did we close the GAP?

### 4.1 Countermeasure Plan

Root Cause	#	Countermeasure Action	Who	When	Impact
1	1				58% of 237 =
	2				
	3				
	4				
2	5				29% of 237 =
	6				
	7				

### 4.2 Confirm Results



All Actions Completed in May

### Result Summary: