



## RPS Title

# MWB Rentals Ltd. Unallocated Cash

# Lines Improvement

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SITE	RPS LEADER	TEAM MEMBERS	DATE	Signature	Approval
Leeds	Sarah	Bob, Petra, Gary, Dave	March - June	<i>Sarah</i>	<i>Sue</i>

### Step 1 CONCERN - What's the GAP?

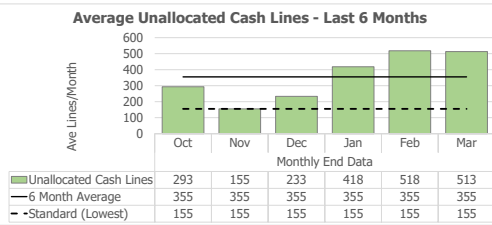
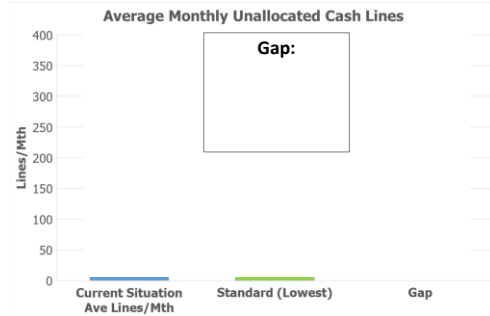
#### 1.1 Background

- Unallocated cash is cash received in to the business with no invoice to match off to, or a "Cash Line".

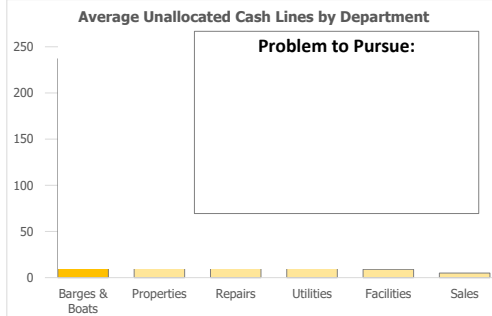
- This can mean that cash is not realised in to the monthly Profit and Loss account affecting cash flow - up to £100k in one month (Feb)!

- This means more work for the Cash & Billing Team to get the invoices raised & match it to the cash.

#### 1.2 Clarify the Problem - Gap



#### 1.3 Gap Analysis - Last 6 Months



### Step 2 CONTAIN - Can we stop the problem now?

Who:

What:

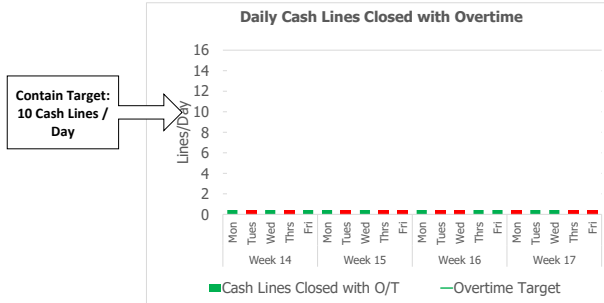
Where:

When:

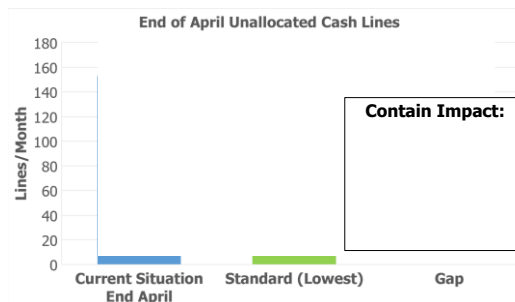
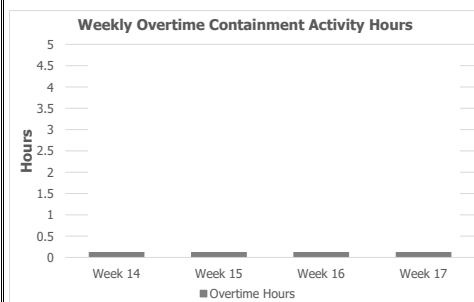
Why:

How:

How Much:

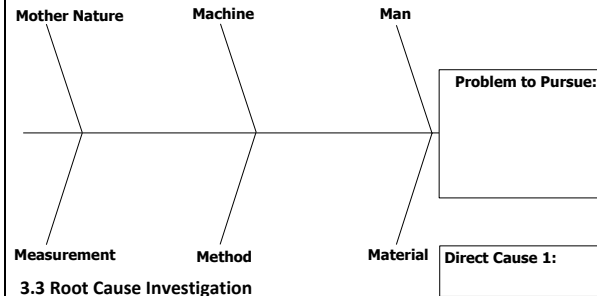


#### 2.1 Contain Result

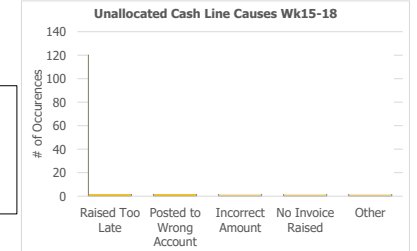


### Step 3 CAUSE - Investigate and find the root causes?

#### 3.1 Direct Cause Investigation



#### 3.2 Direct Cause Proof



#### 3.3 Root Cause Investigation

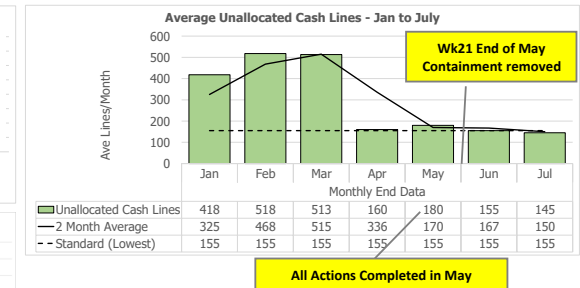
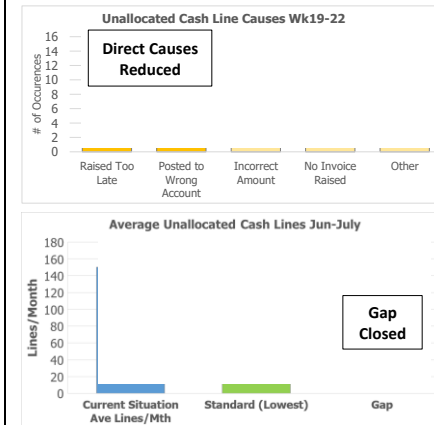
Problem to Pursue:	
Direct Causes:	
Why ?	
Why ?	
Why ?	
Why ?	
Root Causes:	
Root Cause 1:	
Root Cause 2:	

### Step 4 COUNTERMEASURE & CONFRIM - Did we close the GAP?

#### 4.1 Countermeasure Plan

Root Cause	#	Countermeasure Action	Who	When	Impact
1	1				
	2				
	3				58% of 237 =
	4				
2	5				
	6				29% of 237 =
	7				

#### 4.2 Confirm Results



#### Result Summary: