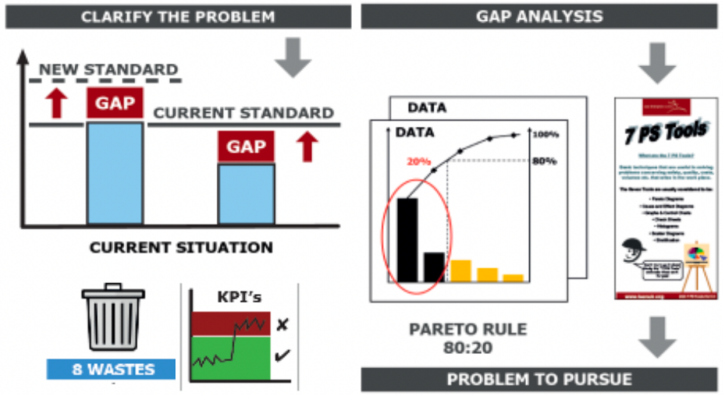
RAPID PROBLEM SOLVING (RPS) EVALUATION CRITERIA

1.0 Concern

Expected Content	Evaluation Levels		Coaching Questions	
- Background/context/why solve this problem? - Clarify the Current Situation, Standard & Gap. - Gap Analysis to define the Problem to Pursue. - Use of the 7 PS Tools to visualise. 	1	Although the problem is stated it's not clear why it is a problem/why they are tackling it.	a.	Describe the problem to me in your own words?
	2	Gap clearly visualised the Problem Clarified, but Gap Analysis insufficient to truly determine the Problem to Pursue.	b.	What's the difference between the Standard & Current Situation?
	3	Gap clearly visualised the Problem Clarified. Thorough, logical Gap Analysis to determine the Problem to Pursue.	c.	What will be the benefit if we solve this problem?
	4	As 3, but also business impact considered.	d.	How can you use the 7 PS to visualise the Gap?
	5	Content is simple, clear and easy to share with little or no explanation.	e.	What would happen if we did nothing?
			f.	How did you decide or select this problem?
			g.	How can you break down the gap?
			h.	What are the biggest contributors to the gap?
			i.	What is the Problem to Pursue here?
			j.	What is the impact of this problem on your area or the business?