

Seeing the Whole Value Stream

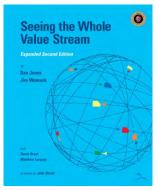
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Lean Enterprise Academy, Ross on Wye, UK or at Your Workplace

Introduction

To truly unlock the strategic competitive advantage of delivering value to customers it is often necessary to develop highly responsive supply chains. Seeing the Whole Value Stream, moves beyond value stream mapping individual facilities, to take an "end to end" perspective of the complete value stream from raw material to end customer.

This workshop provides key insights into teaching leaders how to See the Whole Value Stream. Mapping extended value streams reveals huge hidden potential for improvement. Our research and work in this area shows that it is common to find that nearly 90 percent of the actions and 99.99 percent of the



time required for a value stream's current state create no value. In addition, the methodology shows demand amplification of orders as they travel up the value stream, steadily growing quality problems, and steadily deteriorating shipping performance at every point up stream from the customer.

Objectives

The purpose of this workshop is to explore:

- How to use the extended value stream mapping methodology to truly impact on business goals and performance.
- How to build a business case for collaboration with supply chain partners.
- What factors to consider when selecting a target value stream.
- How to capture the current state.
- Key features of a lean value stream.
- How to manage a lean transformation to plan.

Workshop Benefits

Through instruction, small group discussions and exercises, the workshop participants will learn:

- Raise consciousness in every firm & function touching the value stream of the enormous waste of time, effort & movement
- Typical current state 9 out of 10 steps & 99% of elapsed time are wasted
- Raise consciousness in every firm & function of the effect of its actions on every other firm & function touching the value stream
- How a value stream team with representatives from every firm can envision a series of Future States & an Ideal State for their shared value stream.
- Learn how value stream teams can build a business case for collaboration to create win-winwin outcomes for every value stream participant.

Agenda

- Introduction, Agenda and Expectations
- Lean Thinking Principles



- Seeing the Whole Value Stream Methodology
- Exercise: Building the Business Case
- Exercise: Mapping the Current State Physical Flow
- Understanding the Current State Information Flow
- Understanding Demand Amplification
- Principles of a Lean Extended Value Stream
- Managing a Lean Transformation to Plan

Related Books

- Seeing the Whole Value Stream
- Learning to See
- Making Materials Flow
- Creating Continuous Flow
- Creating Level Pull

Notes

- Attendance 1 Day Course
- Class size Maximum 12 people per day
- Timings Each day will run from 09:00 17:00
- Cost £395.00 (Consultant Rate £450)* per delegate per day with a 15% discount when 2 or more people from the same organisation attend
- **Materials** A PDF copy of the materials will be available via the Lean Enterprise Academy website. Participants will also receive a copy of
- Seeing the Whole Value Stream 2nd Edition by Daniel T Jones, James P. Womack, David Brunt and M. Lovejoy
- Facilities** Refreshments and lunches will be provided by LEA

We can also run these workshops in-house at your convenience, if you would like to explore this option please contact us at <u>events@leanuk.org</u> or call +44 (0)1600 890590

Follow up (optional):

LEA provides an ongoing coaching and mentoring service for organisations involved in making Lean transformations. A3s developed by the organisation can be reviewed at 30/60/90 day intervals. This provides the organisation with help and direction in sustaining the learning from the workshop process and helps highlight further learning opportunities that can be pulled, as and when required, by the organisation.

Book online at www.leanuk.org

^{*} Please note prices exclude VAT at the standard rate of 20%

^{**} We are situated in a listed building which unfortunately does not have disabled access. On occasions where disabled access is required we will move the workshops to a local hotel in Ross on Wye.



The lessons learnt during this workshop fit within the Process Improvement element of the Lean Transformation Framework