UK Lean Summit 2016
Learning Lean, Lean Learning

As part of our mission to help organisations with their Lean journeys the Lean Enterprise Academy is holding its annual UK Lean Summit at Chesford Grange Hotel, Kenilworth.

- 8 Presentations
- 12 Learning Sessions
- 3 Lean Masterclasses

The purpose of the Summit is as follows:
- To raise consciousness of the latest developments in Lean Thinking and Practice
- To provide insight into practical ways to get started, deepen or enhance your Lean journey
- To enable participants to build their own network of Lean Thinkers

We do this by:
- Bringing together the best Lean practitioners and sensei in the Lean world for participants to learn from
- Building time into the programme for participants to network
- Providing a variety of learning situations – including pre-Summit workshops on leading edge topics, keynote talks, interactive learning sessions and panel discussions
- Enabling groups from the same organisations to come to the Summit to learn together

Key questions for this year’s UK Lean Summit:
- What are the best ways to learn Lean?
- What is Lean learning?
- How do you use Lean Transformation Framework (LTF) to transform your business?
- What is the Lean approach to problem solving?
- What are the alternative ways to implement Lean in my organisation?
- What are the fundamentals required to develop a Lean organisation?
- How do the best companies develop their strategies, gain consensus and turn them into action?
- How do the best companies develop and coach leadership to build capability?
- What can we learn from applying Lean across the economy? Examples from manufacturing, retail, service, FMCG, on-line, healthcare and the public sector.

Why attend the summit? - Here’s what the attendees of the 2015 event told us:
- World class content
- Extremely engaging and thought provoking
- Lots of transferable learning on engagement
- Very good mix of practical examples, learning and experience
- A great opportunity to measure yourself and your experience against others
- Enriching experience to develop understanding of Lean above the level of tools
- Best place to learn about what Lean really means
- High quality speakers and networking

This is a unique opportunity for the Lean Enterprise Academy’s community to come together to learn and share
## UK Lean Summit 2016

**Learning Lean, Lean Learning**

### Day 1 - Tuesday 15th November

<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
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| 09.00 - 09.15 | Introduction  
*David Brunt*, Chief Executive, LEA                                                                 |
| 09.15 - 09.45 | Learning Lean, Lean Learning  
*Daniel T Jones*, Chairman, LEA                                                                     |
| 09.45 - 10.15 | Unlearning and Re-Learning Lean at Delphi  
*Peter Watkins*, Vice President Global Operational Excellence, Delphi Automotive |
| 10.15 - 10.45 | Learning through Problem Solving – The Four Types of Problems  
*Art Smalley*, Author and Consultant, Art of Lean                                                        |
| 10.45 - 11.15 | Coffee, Tea & Networking                                                                       |
| 11.15 - 13.15 | **LEARNING SESSIONS 1** (choose one)  
Lean at the BBC  
*Adrian Ruth*, Director, Speak (lean Transformation) and Sustainability,  
*Gemma Tomkinson*, and *Rebecca Huxtable* Business Transformation Managers, BBC  
Lean at 365 Café  
*Agustín Tena Leon*, Head of Sales, 365 Café and *Oriol Cuatrecasas*, Founder and Lean Development, Instituto Lean Management  
Practical Strategy Deployment - Hoshin Kanri  
*Wiebe Nijdam*, Director, Lean Management Instituut  
Learning through Problem Solving – The Four Types of Problems  
*Art Smalley*, Author and Consultant, Art of Lean |
| 13.15 - 14.30 | Lunch                                                                                     |
| 14.30 - 16.30 | **LEARNING SESSIONS 2** (choose one)  
Standardised Work at Toyota  
*Keith Edwards*, Section Manager, and *David Canning*, Group Leader Senior, Toyota Lean Management Centre  
Barcelona Healthcare  
*Miquel Sanchez*, Medical Director, Accident and Emergency, Hospital Clinic of Barcelona and *Oriol Cuatrecasas*, Founder and Lean Development, Instituto Lean Management  
Learning to Lead with Respect  
*Steve Warren*, Supply Chain Development Director, and *Louise Heather*, ALPS Change and Communications, AkzoNobel Decorative Paints  
Unlearning and Re-Learning at Delphi  
*Peter Watkins*, Vice President Global Operational Excellence, and *David Marriott*, Global OpEx Director Delphi Automotive |
| 16.30 - 17.00 | Coffee, Tea & Networking                                                                   |
| 17.00 - 17.30 | Learning Lean at Ngami  
*Sharon Visser*, Dealer Principal, Halfway Ngami Toyota, Botswana                                |
| 19.00 - 23.00 | Networking Reception (includes dinner)                                                      |
Day 2 - Wednesday 16\textsuperscript{th} November

08.30 - 08.40 Introduction
\textbf{David Brunt}, Chief Executive, LEA

08.40 - 09.10 From Bricks to Clicks – The Auto Trader Transformation
\textbf{Tim Marriott}, Product Lead and \textbf{Marc McNeill}, Customer Experience and Operations Director, Auto Trader

09.10 - 09.40 Learning and the Lean Transformation Framework
\textbf{David Brunt}, Chief Executive, LEA

09.40 - 10.10 eHoshin, The Open Collaborative Hoshin Platform - Story of the Experiment
\textbf{Pierre Masai}, Vice President Information Systems, Toyota Motor Europe

10.10 - 10.30 Coffee, Tea & Networking

10.30 - 12.30 \textbf{LEARNING SESSIONS 3} (choose one)

- Standardised Work at \textbf{Toyota}
  \textbf{Keith Edwards}, Section Manager, and \textbf{David Canning}, Group Leader Senior, Toyota Lean Management Centre

- Practical Strategy Deployment - Hoshin Kanri
  \textbf{Wiebe Nijdam}, Director, Lean Management Instituut

- Lean Learning Session
  \textbf{Ian Gabrielle}, Practitioner, Performance Solutions by Milliken, \textbf{Brian Stott} and \textbf{Colin Hampson}, Lean Champions, Milliken European Airbag Products (Milliken Industrials Limited) and \textbf{Ian Bergman}, Head of Operational Excellence, Zehnder Group

- Learning and the Lean Transformation Framework
  \textbf{Sharon Visser}, Dealer Principal, Halfway Ngami Toyota, Botswana and \textbf{Terry O’Donoghu}, Chief Operating Officer, Halfway Toyota with \textbf{David Brunt}, Chief Executive, LEA

12.30 - 13.30 Lunch

13.30 - 15.30 \textbf{LEARNING SESSIONS 4} (choose one)

- Lean at the BBC
  \textbf{Adrian Ruth}, Director, Speak (lean Transformation) and Sustainability, \textbf{Gemma Tomkinson}, and \textbf{Rebecca Huxtable} Business Transformation Managers, BBC

- Learning to See, Learning to Coach
  \textbf{Darren Walsh}, Lean Coach, LEA

- Learning to Lead with Respect
  \textbf{Steve Warren}, Supply Chain Development Director, and \textbf{Louise Heather}, ALPS Change and Communications, AkzoNobel Decorative Paints

- Lean IT

15.30 - 16.00 Coffee, Tea & Networking

16.00 - 16.40 Lean Learning - Reflections on the Next Challenges for the Lean Community
\textbf{Jim Womack}, Founder and Senior Advisor, Lean Enterprise Institute
Pre-Summit Masterclasses - Monday 14th November
09:00 – 17:00

Maximum 26 places available on each

Lean Leadership Shaping Principles
Art Smalley, Author and Consultant, Art of Lean

This presentation will center on ten shaping principles for becoming a better Lean Leader in terms of delivering results and developing people. The ten principles are based upon the experiences of the presenter during his career at Toyota Motor Corporation in Japan. There will be no foreign buzzwords or industry specific jargon utilized in this presentation. The principles are fundamental concepts which work in any environment or any size of team. Each principle will be presented with an example and then time will be reserved for discussion. This material is applicable to leaders at any level of an organization however it is mostly aimed at audiences who have direct line responsibility for performance results and personnel management.

Creating Lean Learning Experiences
David Brunt, CEO, Lean Enterprise Academy

There have been lots of approaches to Lean. These range from teaching tools, running rapid improvement or kaizen events, mass training in groups, introducing consulting led management systems or developing expert groups within organisations. One question that continues to be asked is how do we develop everyone to think Lean - after all “Lean Thinking” is the title of the book in which Lean principles were articulated to a wide audience.

For the last couple of years I’ve been researching how to create “Lean Learning Experiences” - asking the question “what does it take to get each person we interact with to ‘understand’ think Lean and then actively take part in implementing improvements?” And “what would it take to develop a plan for each individual with the aim of implementing Lean right first time, on time - whilst increasingly deepening each individual’s learning and knowledge?

In this Pre-Summit Masterclass I will share the research and walk people through the process we’ve been using to create a series of “Lean Learning Experiences” and discuss the benefits of such an approach for both organisations and individuals.

Maximum 18 places available

Grasping the Situation at the Gemba using the Lean Transformation Framework
Darren Walsh, Lean Coach, Lean Enterprise Academy

The Lean Enterprise Academy have teamed up with GE Power Services, Service Centre in Rugby, to hold a pre-summit masterclass where attendees will need to use all of their senses to understand the work, current condition and potential problems on a real gemba. This workshop combines walking the process with grasping the situation by utilising our Lean Transformation Framework to gain a greater understanding of what is Lean, and potential gaps that the organisation should solve to move to an improved level of performance.

GE Power Services, Service Centre in Rugby are leaders in providing repair solutions and spare parts for steam turbines to the power industry world-wide, the product & equipment is very large, can be slow moving and the work very technical and is therefore not obvious to see flow or performance. The facility, formerly Alstom Power started its Lean journey a number of years ago and is still at the early stages of their Lean transformation, and like many other business they employed a Lean leader and conducted a number of improvement activities.

18:00 onwards Drinks and Canapés Reception followed by dinner at leisure
Registration form

First Name ................................................................. Surname .................................................................

Company / Institution .................................................................
Job Title ................................................................................
Address ................................................................................

Country ................................................................................
Telephone .............................................................................
Fax ................................................................................

E-Mail ..................................................................................
VAT Number ...........................................................................
Telephone .............................................................................
Fax ................................................................................

Country ................................................................................
Telephone .............................................................................
Fax ................................................................................

E-Mail ..................................................................................

**LEON SUMMIT 2016**
**14th - 16th November 2016**
Chesford Grange Hotel, Kenilworth, Warwickshire, CV8 2LD, UK

**TO REGISTER**
By Phone +44 (0) 1600 890590
By Fax +44 (0) 1600 890540
On-line www.leanuk.org
By Email events@leanuk.org
By Post Lean Enterprise Academy Ltd
The Old Vicarage,
Goodrich,
Ross-on-Wye,
Herefordshire
HR9 6JG, UK

**Registration Fee**

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<tr>
<th>Public Sector (Government Funded)</th>
<th>Private Sector (Excluding Consultants)</th>
<th>Consultants</th>
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<td>£800.00</td>
<td>£1,050.00</td>
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The fee includes coffee/tea, lunch and all sessions plus Networking Reception which includes dinner on Tuesday 15th November 2016.

**Group rate** - bring 5 people or more to receive a 20% discount

**Networking Reception (included dinner) - 19.00 Tuesday 15th November 2016**

I WILL attend

I WILL NOT attend

**Accommodation**

We have reserved limited accommodation at the hotel, at the special rates for room and breakfast shown, which can be booked at the same time as your registration. Please use the tick boxes to the right to book through LEA. If additional nights are required please contact the LEA office on 01600 890590 who will be happy to assist.

<table>
<thead>
<tr>
<th>Sunday 13th November</th>
<th>Monday 14th November</th>
<th>Tuesday 15th November</th>
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**Learning Session Choices**

**Tuesday 15th November - Session 1 - 11.15 – 13.15**

Lean at the BBC
Lean at 365 Café
Practical Strategy Deployment - Hoshin Kanri
Learning through Problem Solving - The Four Types of Problems

**Tuesday 15th November - Session 2 - 14.30 – 16.30**

Standardised Work at Toyota
Barcelona Healthcare
Learning to Lead with Respect
Unlearning and Re-learning at Delphi

**Tuesday 15th November - Session 3 - 17.30 – 19.00**

Unlearning and Re-learning at Delphi

**Wednesday 16th November - Session 3 – 10.30 - 12.30**

Standardised Work at Toyota
Practical Strategy Deployment - Hoshin Kanri
Lean Learning Session
Learning and the Lean Transformation Framework

**Wednesday 16th November - Session 4 – 13.30 - 15.30**

Lean at the BBC
Learning to See, Learning to Coach
Learning to Lead with Respect
Lean IT

**Special Dietary Requirements:** Vegetarian / Vegan / Gluten-free / No pork / No beef / No fish / Other ..........................................................................................

**How did you hear about the summit?** Twitter / LinkedIn / Facebook / Eletter / Website / Colleague / Speaker / LGN / LEA Direct / Other ...........................................

**Specific Needs:** please contact LEA on +44 (0) 1600 890590 or email events@leanuk.org

**OPTIONAL PRE-SUMMIT MASTERCLASSES**

**Registration Fee**

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The fee includes coffee/tea, lunch and one of the three Pre-Summit Masterclass sessions plus Drinks & Canapés on Monday 14th November 2016.

**Group rate** - bring 5 people or more to receive a 20% discount

**Monday 14th November 2016 - 9.00-17.30**

Lean Leadership Shaping Principles - SOLD OUT
Creating Lean Learning Experiences - 26 Places Available
Grasping the Situation at the Gemba using the Lean Transformation Framework- 18 Places Available

| Art Smalley, Author and Consultant, Art of Lean |
| David Brunt, CEO, Lean Enterprise Academy |
| Darren Walsh, Lean Coach, Lean Enterprise Academy |

**Total Fee**

| £ | £ | £ |

Vat @ 20%

**Total Amount Payable**

| £ | £ |

**PAYMENT MUST BE RECEIVED NO LATER THAN 14 DAYS PRIOR TO THE CONFERENCE**

BOOKING RECEIVED WITHIN 14 DAYS OF THE CONFERENCE MUST BE PAID FOR AT THE TIME OF BOOKING

Registered Office: The Old Vicarage, Goodrich, Ross-on-Wye, Herefordshire HR9 6JE, U.K.
Tel: +44 (0) 1600 890 590 Fax: +44 (0) 1600 890 540 E-mail: info@leanuk.org Web: www.leanuk.org Registered in the UK no: 04566021 VAT no: GB1560614

Lean Enterprise Academy Limited

**LEON SUMMIT 2016**

**Tuesday 15th & Wednesday 16th November 2016**

Please use the tick boxes to confirm your choices

I will attend

I will NOT attend

We have reserved limited accommodation at the hotel, at the special rates for room and breakfast shown, which can be booked at the same time as your registration. Please use the tick boxes to the right to book through LEA. If additional nights are required please contact the LEA office on 01600 890590 who will be happy to assist.

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| Darren Walsh, Lean Coach, Lean Enterprise Academy |

**Total Fee**

| £ | £ | £ |

Vat @ 20%

**Total Amount Payable**

| £ | £ | £ |
Registration form  (Please use a separate form for each participant)

Payment Information

☐ Bank Transfer to Lean Enterprise Academy Ltd

Lloyds TSB Bank plc, 8 High Town, Hereford, HR1 2AE, UK,
Order code: 30-80-55
Account Number: 54686660
BIC Ref: LOYD GB 21730
IBAN Number: GB 64 LOYD 3080554686660
VAT Number: GB815606143

Please note that all bank charges will be paid by the sender

☐ Cheque (in UK pounds) made out to Lean Enterprise Academy Ltd

Credit Card:  ☐ Mastercard  ☐ Visa  ☐ AMEX

Credit card number: ........................................................................................................................................

Expiry Date: ...........................................Card Validation Code: (last 3 digits on back of card) ...............................

By signing this form I agree to all terms & conditions (available at www.leanuk.org)

Signed ....................................................................... Date ...........................................................................

LEAN SUMMIT 2016
Fees: £800+vat (Public Sector) £1,050+vat (Private Sector) £1,300+vat (Consultants) UK pounds
The registration fee includes participation in all Summit sessions (excluding the pre-summit masterclasses), Networking Reception which includes dinner on the evening of Tuesday 15th November 2016, coffee/tea, and lunches for both Summit days, Tuesday 15th and Wednesday 16th November 2016.

OPTIONAL PRE-SUMMIT MASTERCLASSES
Fees: £400+vat (Public Sector) £425+vat (Private Sector) £450+vat (Consultants) UK pounds
The registration fee includes participation in a Pre-Summit Masterclass session, coffee/tea, lunch and Drinks & Canapés reception on Monday 14th November 2016.

Group rate - bring 5 people or more to receive a 20% discount

Confirmation, Cancellations and Substitutions
Once registered, you will receive a confirmation by email.

In the event of cancellation, the following cancellation charges apply:
Cancellation within three months of the Conference 20% of the Booking Charges
Cancellation within one month of the Conference 50% of the Booking Charges
Cancellation within two weeks of the Conference 90% of the Booking Charges

Substitutions may be made at any time free of charge.

Dress and Weather
The average temperature in November ranges from 3°C to 9°C. Dress is business casual.

Hotel
Chesford Grange Hotel
Kenilworth
Warwickshire,
CV8 2LD
UK

The Chesford Grange Hotel is set in 17 acres of magnificent grounds near Kenilworth, right in the heart of historic England, close to Shakespeare’s birthplace in Stratford-upon-Avon.

It is a short 25 minute taxi ride from Birmingham Airport, or 1.5 hours by train from London.

An ideal place for a short break before or after the Summit.

The bedrooms are equipped with TV, telephone and Internet connection. For relaxation there is a well equipped health & fitness club.

Parking is available at the hotel free of charge for delegates.