

UK Lean Summit 2016

Learning Lean, Lean Learning

As part of our mission to help organisations with their Lean journeys the Lean Enterprise Academy is holding its annual UK Lean Summit at Chesford Grange Hotel, Kenilworth.

- **8 Presentations**
- **12 Learning Sessions**
- **3 Lean Masterclasses**

The purpose of the Summit is as follows:

- To raise consciousness of the latest developments in Lean Thinking and Practice
- To provide insight into practical ways to get started, deepen or enhance your Lean journey
- To enable participants to build their own network of Lean Thinkers

We do this by:

- Bringing together the best Lean practitioners and sensei in the Lean world for participants to learn from
- Building time into the programme for participants to network
- Providing a variety of learning situations – including pre-Summit workshops on leading edge topics, keynote talks, interactive learning sessions and panel discussions
- Enabling groups from the same organisations to come to the Summit to learn together

Key questions for this year's UK Lean Summit:

- What are the best ways to learn Lean?
- What is Lean learning?
- How do you use Lean Transformation Framework (LTF) to transform your business?
- What is the Lean approach to problem solving?
- What are the alternative ways to implement Lean in my organisation?
- What are the fundamentals required to develop a Lean organisation?
- How do the best companies develop their strategies, gain consensus and turn them into action?
- How do the best companies develop and coach leadership to build capability?
- What can we learn from applying Lean across the economy? Examples from manufacturing, retail, service, FMCG, on-line, healthcare and the public sector.

Why attend the summit? - Here's what the attendees of the 2015 event told us:

- World class content
- Extremely engaging and thought provoking
- Lots of transferable learning on engagement
- Very good mix of practical examples, learning and experience
- A great opportunity to measure yourself and your experience against others
- Enriching experience to develop understanding of Lean above the level of tools
- Best place to learn about what Lean really means
- High quality speakers and networking

This is a unique opportunity for the Lean Enterprise Academy's community to come together to learn and share

Lean Enterprise Academy Limited

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Tel: +44 (0)1600 890 590 Fax: +44 (0)1600 890 540 E-mail: info@leanuk.org Web: www.leanuk.org Registered in the UK no: 04560621

VAT no: GB81560614

UK Lean Summit 2016

Learning Lean, Lean Learning

Day 1 - Tuesday 15th November

09.00 – 09.15	Introduction David Brunt , Chief Executive, LEA	
09.15 – 09.45	Learning Lean, Lean Learning Daniel T Jones , Chairman, LEA	
09.45 – 10.15	Unlearning and Re-Learning Lean at Delphi Peter Watkins , Vice President Global Operational Excellence, Delphi Automotive	
10.15 – 10.45	Learning through Problem Solving – The Four Types of Problems Art Smalley , Author and Consultant, Art of Lean	
10.45 – 11.15	Coffee, Tea & Networking	
11.15 – 13.15	LEARNING SESSIONS 1 (choose one)	
	Lean at the BBC Adrian Ruth , Director, Speak (lean Transformation) and Sustainability, Gemma Tomkinson , and Rebecca Huxtable Business Transformation Managers, BBC	
	Lean at 365 Café Agustín Tena Leon , Head of Sales, 365 Café and Oriol Cuatrecasas , Founder and Lean Development, Instituto Lean Management	
	Practical Strategy Deployment - Hoshin Kanri Wiebe Nijdam , Director, Lean Management Instituut	
	Learning through Problem Solving – The Four Types of Problems Art Smalley , Author and Consultant, Art of Lean	
13.15 – 14.30	Lunch	
14.30 – 16.30	LEARNING SESSIONS 2 (choose one)	
	Standardised Work at Toyota Keith Edwards , Section Manager, and David Canning , Group Leader Senior, Toyota Lean Management Centre	
	Barcelona Healthcare Miquel Sanchez , Medical Director, Accident and Emergency, Hospital Clinic of Barcelona and Oriol Cuatrecasas , Founder and Lean Development, Instituto Lean Management	
	Learning to Lead with Respect Steve Warren , Supply Chain Development Director, and Louise Heather , ALPS Change and Communications, AkzoNobel Decorative Paints	
	Unlearning and Re-Learning at Delphi Peter Watkins , Vice President Global Operational Excellence, and David Marriott , Global OpEx Director Delphi Automotive	
16.30 – 17.00	Coffee, Tea & Networking	
17.00 – 17.30	Learning Lean at Ngami Sharon Visser , Dealer Principal, Halfway Ngami Toyota, Botswana	
19.00 – 23.00	Networking Reception (includes dinner)	

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Day 2 - Wednesday 16th November

08.30 – 08.40	Introduction David Brunt , Chief Executive, LEA	
08.40 – 09.10	From Bricks to Clicks – The Auto Trader Transformation Tim Marriott , Product Lead and Marc McNeill , Customer Experience and Operations Director, Auto Trader	
09.10 – 09.40	Learning and the Lean Transformation Framework David Brunt , Chief Executive, LEA	
09.40 – 10.10	eHoshin, The Open Collaborative Hoshin Platform - Story of the Experiment Pierre Masai , Vice President Information Systems, Toyota Motor Europe	
10.10 – 10.30	Coffee, Tea & Networking	
10.30 – 12.30	LEARNING SESSIONS 3 (choose one)	
	Standardised Work at Toyota Keith Edwards , Section Manager, and David Canning , Group Leader Senior, Toyota Lean Management Centre	
	Practical Strategy Deployment - Hoshin Kanri Wiebe Nijdam , Director, Lean Management Instituut	
	Lean Learning Session Ian Gabrielides , Practitioner, Performance Solutions by Milliken, Brian Stott and Colin Hampson , Lean Champions, Milliken European Airbag Products (Milliken Industrials Limited) and Ian Bergman , Head of Operational Excellence, Zehnder Group	
	Learning and the Lean Transformation Framework Sharon Visser , Dealer Principal, Halfway Ngami Toyota, Botswana and Terry O'Donoghue , Chief Operating Officer, Halfway Toyota with David Brunt , Chief Executive, LEA	
12.30 – 13.30	Lunch	
13.30 – 15.30	LEARNING SESSIONS 4 (choose one)	
	Lean at the BBC Adrian Ruth , Director, Speak (lean Transformation) and Sustainability, Gemma Tomkinson , and Rebecca Huxtable Business Transformation Managers, BBC	
	Learning to See, Learning to Coach Darren Walsh , Lean Coach, LEA	
	Learning to Lead with Respect Steve Warren , Supply Chain Development Director, and Louise Heather , ALPS Change and Communications, AkzoNobel Decorative Paints	
	Lean IT	
15.30 – 16.00	Coffee, Tea & Networking	
16.00 – 16.40	Lean Learning – Reflections on the Next Challenges for the Lean Community Jim Womack , Founder and Senior Advisor, Lean Enterprise Institute	

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Pre-Summit Masterclasses - Monday 14th November

09:00 – 17:00

Maximum 26 places available on each



Lean Leadership Shaping Principles **Art Smalley**, Author and Consultant, Art of Lean

This presentation will center on ten shaping principles for becoming a better Lean Leader in terms of delivering results and developing people. The ten principles are based upon the experiences of the presenter during his career at Toyota Motor Corporation in Japan. There will be no foreign buzzwords or industry specific jargon utilized in this presentation. The principles are fundamental concepts which work in any environment or any size of team. Each principle will be presented with an example and then time will be reserved for discussion. This material is applicable to leaders at any level of an organization however it is mostly aimed at audiences who have direct line responsibility for performance results and personnel management.



Creating Lean Learning Experiences **David Brunt**, CEO, Lean Enterprise Academy

There have been lots of approaches to Lean. These range from teaching tools, running rapid improvement or kaizen events, mass training in groups, introducing consulting led management systems or developing expert groups within organisations. One question that continues to be asked is how do we develop everyone to think Lean - after all "Lean Thinking" is the title of the book in which Lean principles were articulated to a wide audience.



For the last couple of years I've been researching how to create "Lean Learning Experiences" - asking the question "what does it take to get each person we interact with to 'understand' think Lean and then actively take part in implementing improvements?" And "what would it take to develop a plan for each individual with the aim of implementing Lean right first time, on time - whilst increasingly deepening each individual's learning and knowledge?"

In this Pre-Summit Masterclass I will share the research and walk people through the process we've been using to create a series of "Lean Learning Experiences" and discuss the benefits of such an approach for both organisations and individuals.

Maximum 18 places available



Grasping the Situation at the Gemba using the Lean Transformation Framework **Darren Walsh**, Lean Coach, Lean Enterprise Academy

The Lean Enterprise Academy have teamed up with GE Power Services, Service Centre in Rugby, to hold a pre-summit masterclass where attendees will need to use all of their senses to understand the work, current condition and potential problems on a real gemba. This workshop combines walking the process with grasping the situation by utilising our Lean Transformation Framework to gain a greater understanding of what is Lean, and potential gaps that the organisation should solve to move to an improved level of performance.



GE Power Services, Service Centre in Rugby are leaders in providing repair solutions and spare parts for steam turbines to the power industry world-wide, the product & equipment is very large, can be slow moving and the work very technical and is therefore not obvious to see flow or performance. The facility, formerly Alstom Power started its Lean journey a number of years ago and is still at the early stages of their Lean transformation, and like many other business they employed a Lean leader and conducted a number of improvement activities.

18:00 onwards Drinks and Canapés Reception followed by dinner at leisure

TO REGISTER
 By Phone +44 (0)1600 890590
 By Fax +44 (0)1600 890540
 On-line www.leanuk.org
 By Email events@leanuk.org
 By Post **Lean Enterprise Academy Ltd**
 The Old Vicarage,
 Goodrich
 Ross-on-Wye,
 Herefordshire
 HR9 6JE, UK

Registration form (Please use a separate form for each participant)

First Name Surname
 Company / Institution
 Job Title
 Address
 Postcode
 Country
 Telephone Fax
 VAT Number
 E-Mail

LEAN SUMMIT 2016
Tuesday 15th & Wednesday 16th November 2016

Please use the tick boxes to confirm your choices

Registration Fee	Public Sector (Government Funded)	£800.00	<input type="checkbox"/>
	Private Sector (Excluding Consultants)	£1,050.00	<input type="checkbox"/>
	Consultants	£1,300.00	<input type="checkbox"/>

The fee includes coffee/tea, lunch and all sessions plus Networking Reception which includes dinner on Tuesday 15th November 2016

Group rate - bring 5 people or more to receive a 20% discount

Networking Reception (included dinner) - 19.00 Tuesday 15th November 2016 - Included in registration fee

I WILL attend
 I will NOT attend

Accommodation

We have reserved limited accommodation at the hotel, at the special rates for room and breakfast shown, which can be booked at the same time as your registration. Please use the tick boxes to the right to book through LEA. If additional nights are required please contact the LEA office on 01600 890590 who will be happy to assist.

Sunday 13 th November	Single @ £110.00	<input type="checkbox"/>	Double @ £120.00	<input type="checkbox"/>	Twin @ £120.00	<input type="checkbox"/>
Monday 14 th November	Single @ £110.00	<input type="checkbox"/>	Double @ £120.00	<input type="checkbox"/>	Twin @ £120.00	<input type="checkbox"/>
Tuesday 15 th November	Single @ £110.00	<input type="checkbox"/>	Double @ £120.00	<input type="checkbox"/>	Twin @ £120.00	<input type="checkbox"/>

Learning Session Choices

Tuesday 15th November – Session 1 - 11.15 – 13.15	
Lean at the BBC	<input type="checkbox"/>
Lean at 365 Café	<input type="checkbox"/>
Practical Strategy Deployment - Hoshin Kanri	<input type="checkbox"/>
Learning through Problem Solving - The Four Types of Problems	<input type="checkbox"/>
Tuesday 15th November – Session 2 - 14.30 – 16.30	
Standardised Work at Toyota	<input type="checkbox"/>
Barcelona Healthcare	<input type="checkbox"/>
Learning to Lead with Respect	<input type="checkbox"/>
Unlearning and Re-learning at Delphi	<input type="checkbox"/>

Wednesday 16th November - Session 3 – 10.30 – 12.30	
Standardised Work at Toyota	<input type="checkbox"/>
Practical Strategy Deployment - Hoshin Kanri	<input type="checkbox"/>
Lean Learning Session	<input type="checkbox"/>
Learning and the Lean Transformation Framework	<input type="checkbox"/>
Wednesday 16th November - Session 4 – 13.30 – 15.30	
Lean at the BBC	<input type="checkbox"/>
Learning to See, Learning to Coach	<input type="checkbox"/>
Learning to Lead with Respect	<input type="checkbox"/>
Lean IT	<input type="checkbox"/>

Special Dietary Requirements: Vegetarian / Vegan / Gluten-free / No pork / No beef / No fish / Other:.....

How did you hear about the summit? Twitter / LinkedIn / Facebook / Eletter / Website / Colleague / Speaker / LGN / LEA Direct / Other:.....

Specific Needs: please contact LEA on +44 (0)1600 890590 or email events@leanuk.org

OPTIONAL PRE-SUMMIT MASTERCLASSES

Registration Fee	Public Sector (Government Funded)	£400.00	<input type="checkbox"/>
	Private Sector (Excluding Consultants)	£425.00	<input type="checkbox"/>
	Consultants	£450.00	<input type="checkbox"/>

The fee includes coffee/tea, lunch and one of the three Pre-Summit Masterclass sessions plus Drinks & Canapés on Monday 14th November 2016

Group rate - bring 5 people or more to receive a 20% discount

Monday 14th November 2016 - 9.00-17.30

Lean Leadership Shaping Principles – SOLD OUT
Creating Lean Learning Experiences - 26 Places Available
Grasping the Situation at the Gemba using the Lean Transformation Framework- 18 Places Available

Art Smalley, Author and Consultant, Art of Lean
David Brunt, CEO, Lean Enterprise Academy
Darren Walsh, Lean Coach, Lean Enterprise Academy

Total Fee £ _____
Vat @ 20% £ _____
Total Amount Payable £ _____

PAYMENT MUST BE RECEIVED NO LATER THAN 14 DAYS PRIOR TO THE CONFERENCE
BOOKINGS RECEIVED WITHIN 14 DAYS OF THE CONFERENCE MUST BE PAID FOR AT THE TIME OF BOOKING

Registration form *(Please use a separate form for each participant)*

Payment Information

Bank Transfer to Lean Enterprise Academy Ltd

Lloyds TSB Bank plc, 8 High Town, Hereford, HR1 2AE, UK,

Sort code: 30-80-55 Account Number: 54686660 BIC Ref: LOYD GB 21730

IBAN Number: GB 64 LOYD 30805554686660 VAT Number: GB815606143

Please note that all bank charges will be paid by the sender

Cheque (in UK pounds) made out to Lean Enterprise Academy Ltd

Credit Card: Mastercard Visa AMEX

Credit card number:

Expiry Date:Card Validation Code: *(last 3 digits on back of card)*

By signing this form I agree to all terms & conditions (available at www.leanuk.org)

Signed Date

LEAN SUMMIT 2016

Fees: £800+vat (Public Sector) £1,050+vat (Private Sector) £1,300+vat (Consultants) UK pounds

The registration fee includes participation in all Summit sessions (excluding the pre-summit masterclasses), Networking Reception which includes dinner on the evening of Tuesday 15th November 2016, coffee/tea, and lunches for both Summit days, Tuesday 15th and Wednesday 16th November 2016.

OPTIONAL PRE-SUMMIT MASTERCLASSES

Fees: £400+vat (Public Sector) £425+vat (Private Sector) £450+vat (Consultants) UK pounds

The registration fee includes participation in a Pre-Summit Masterclass session, coffee/tea, lunch and Drinks & Canapés reception on Monday 14th November 2016.

Group rate - bring 5 people or more to receive a 20% discount

Confirmation, Cancellations and Substitutions

Once registered, you will receive a confirmation by email.

In the event of cancellation, the following cancellation charges apply:

Cancellation within three months of the Conference 20% of the Booking Charges

Cancellation within one month of the Conference 50% of the Booking Charges

Cancellation within two weeks of the Conference 90% of the Booking Charges

Substitutions may be made at any time free of charge.

Dress and Weather

The average temperature in November ranges from 3°C to 9°C. Dress is business casual.

Hotel

Chesford Grange Hotel
Kenilworth
Warwickshire,
CV8 2LD
UK

The Chesford Grange Hotel is set in 17 acres of magnificent grounds near Kenilworth, right in the heart of historic England, close to Shakespeare's birthplace in Stratford-upon-Avon.

It is a short 25 minute taxi ride from Birmingham Airport, or 1.5 hours by train from London.

An ideal place for a short break before or after the Summit.

The bedrooms are equipped with TV, telephone and Internet connection. For relaxation there is a well equipped health & fitness club.

Parking is available at the hotel free of charge for delegates.