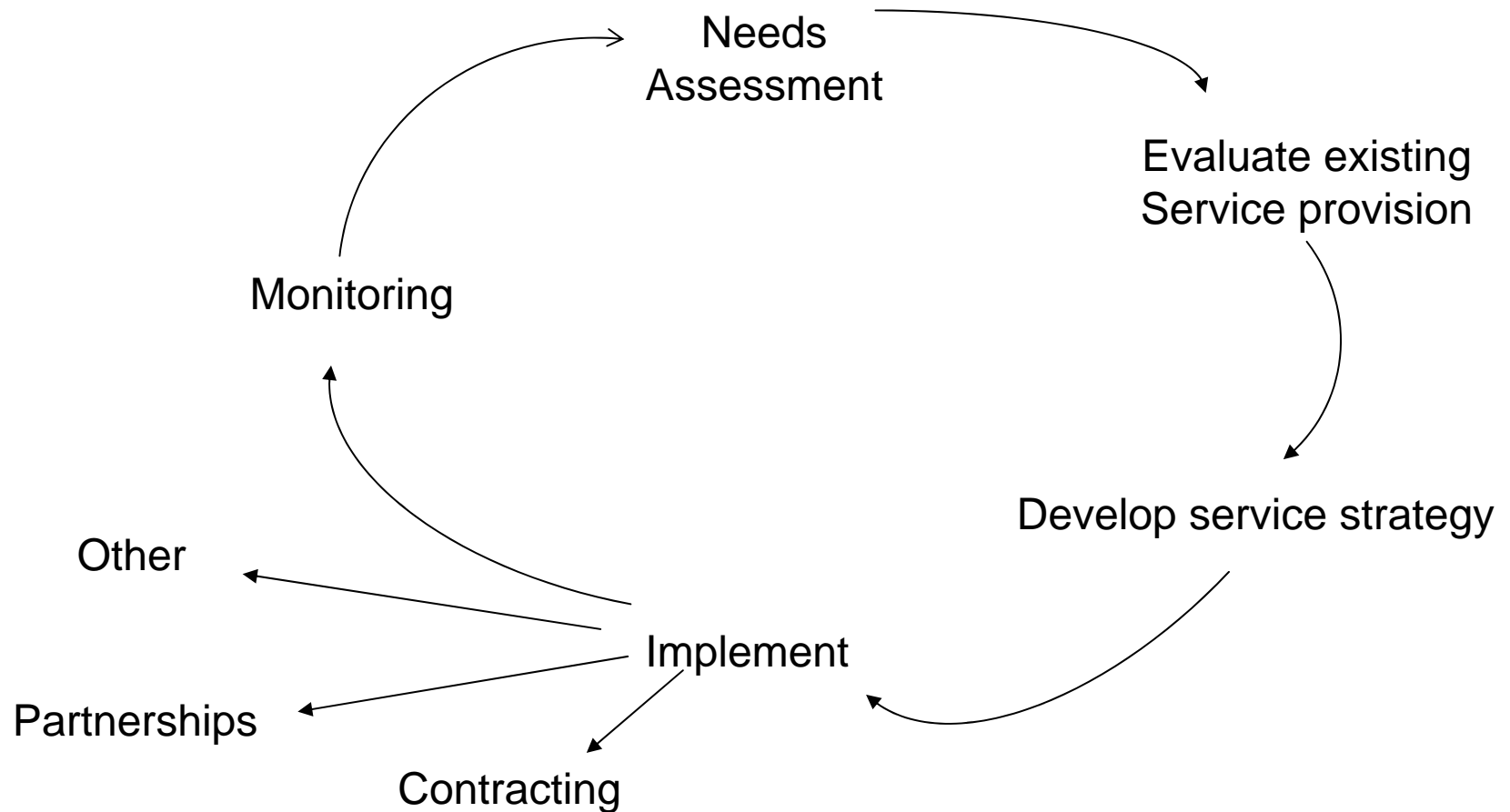


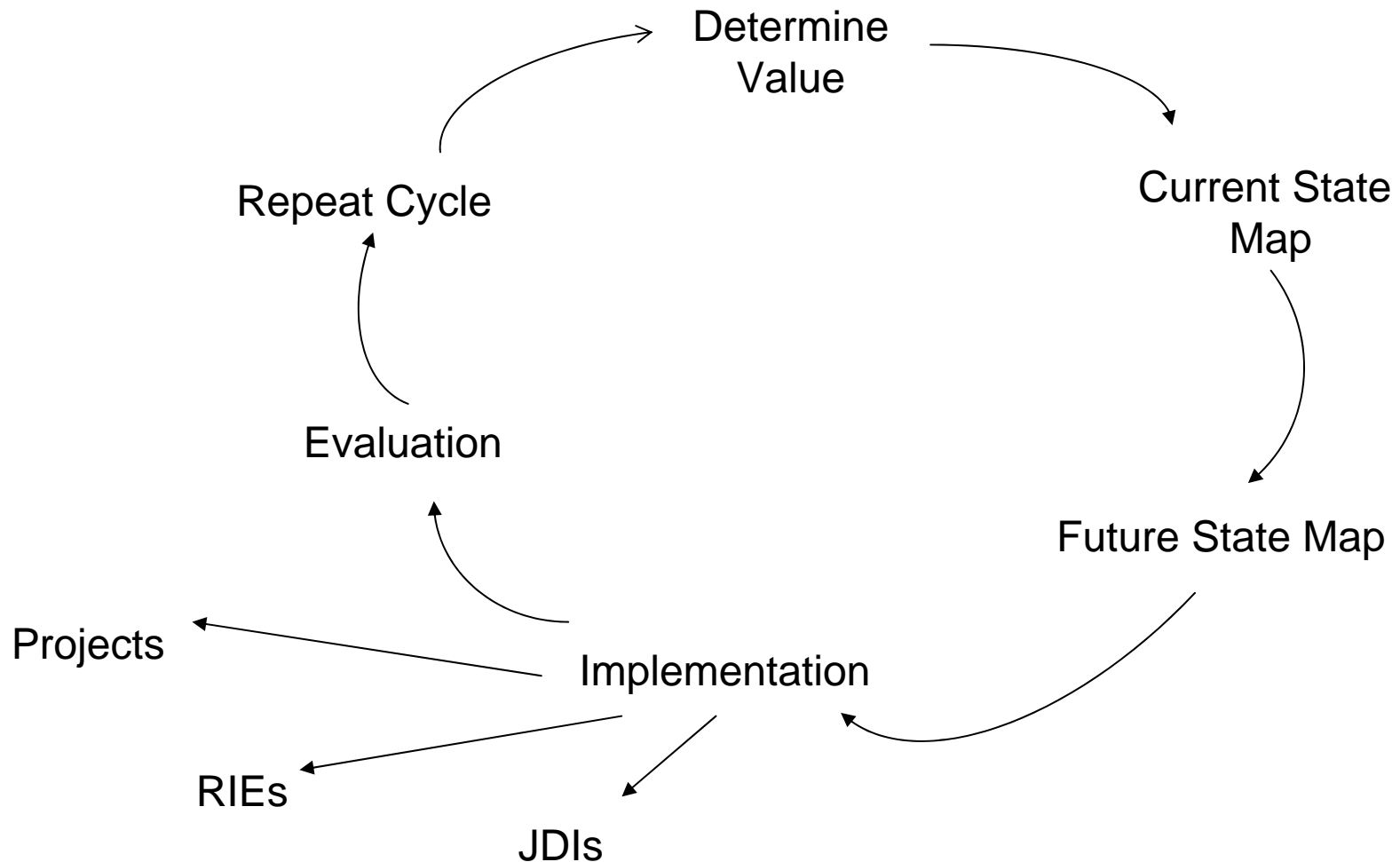
Is Lean any use to PCTs?

- Service Provision
- Health Improvement
- Commissioning

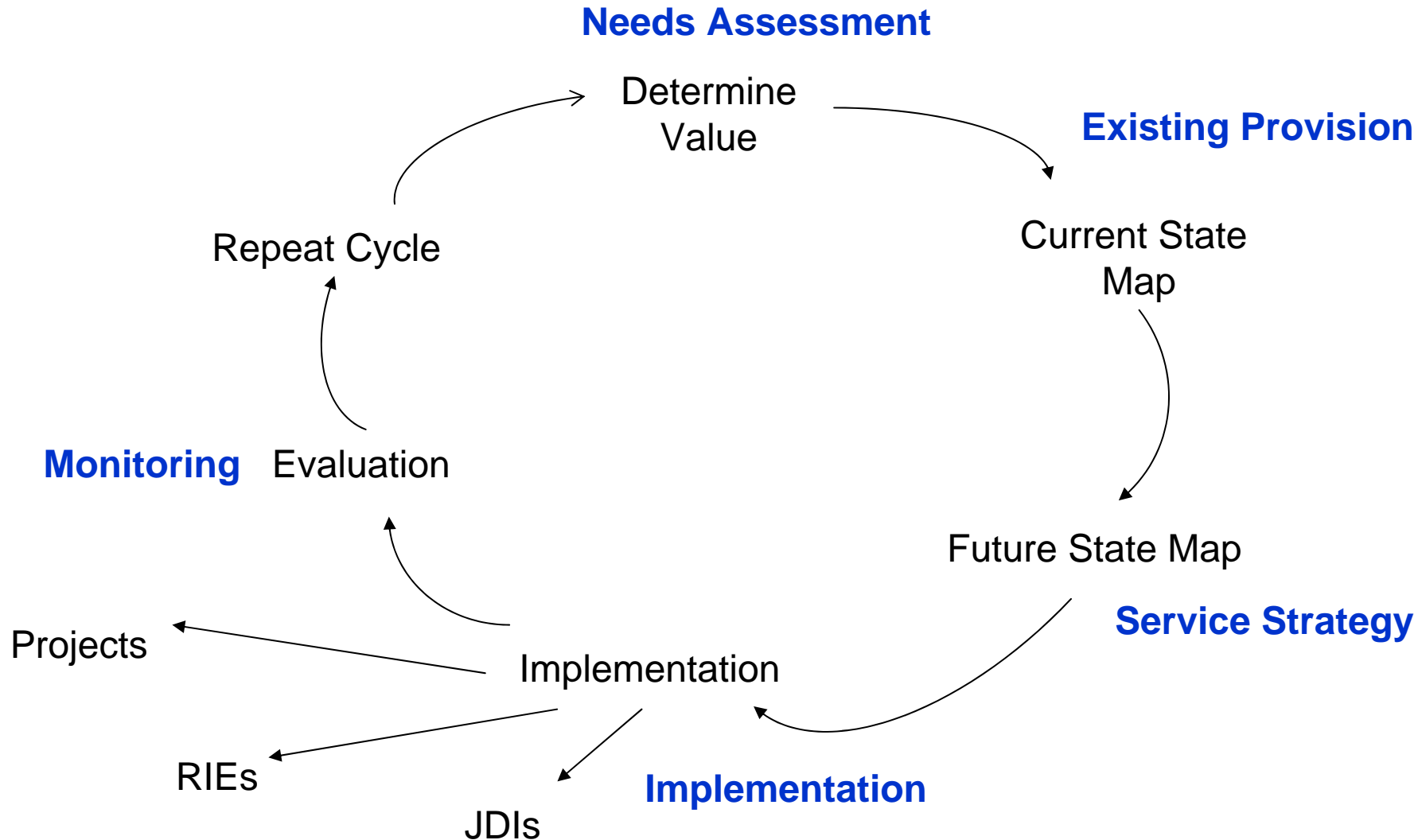
The Commissioning Process



The Lean Process



The Lean Process in Support of Commissioning



LEAN can give Commissioners:-

- An understanding of true experiences and underlying processes
- Powerful analytical tools
- Proven methods to reduce waste and improve access
- A way of engaging clinicians
- An overview of end to end journeys

BUT: Need to ensure Choice and Contestability are built in

How could lean fit into the Commissioning process?

Mike Maguire

Lean in Commissioning

- Specifying what service is required
- Output based
- Lean techniques:
 - to examine current state
 - To design ideal future state
 - Create a minimum standard pathway with which to compare bids from potential providers